

## License / Support Definitions

**Client/Web Client/Runtime:** An application that runs on a personal computer or workstation and relies on a server to perform operations.

**Floating/Simultaneous User License:** A license that can be shared by different users in the same location but not at the same time.

**Named User License:** A license permitting a single individual who has a registered account and password to use the Software. A Named User license cannot be shared with other users at any time.

**Infrequent:** A license permitting a Named User to use the Pipeline Pilot Software for less than 30 days per year.

**Full Time:** A license permitting a Named User to use the Pipeline Pilot Software for greater than 30 days per year.

**Pro/developer License:** A license that permits the Named User to use the Software to create applications incorporating Customer's data and applications.

**Server:** A computer on a network where BIOVIA Software is installed.

**Site/location:** A physical location of Customer or a Server.

**Token Library:** A set of Software modules listed in the Attachment A that can be accessed by Tokens. At BIOVIA discretion, new modules may be added to the Token Library without additional charges to Customer as they become commercially available.

**Token:** A pre-assigned unit which allows access to the Software in Customer's Token library over the Customer corporate network. Each Software product is assigned a Token value. Such Token value is deemed to be the number of Tokens in use when a single Customer user accesses the Software product at any given time. Any combination of the Software products in Customer's Token library may be accessed simultaneously by authorized Customer users at Customer's site, up to the total number of Tokens available to Customer as provided in the Attachment A.

**Software Development Kit (SDK):** A set of software development tools that allow the creation of applications for a certain software package within a software framework.

**Bronze Level Maintenance Contract:** Applicable upgrades only to Software during the specified license term. All support related activities managed through BIOVIA User Community.

**Gold Level Maintenance Contract:** Software maintenance providing unlimited support calls and any applicable upgrades during the specified license term.